



Lineline – About Us & What We Do

Lineline has been providing technical documentation services to the construction industry for over 25 years..

Our objective is simple:

'We put ourselves into the mind of the end user, in order to provide comprehensive and easy-to-use documents, relieving you (our client) of this burden'.

Lineline has worked with construction companies and developers, both large and small, providing services to a wide variety of projects including Crossrail, Olympic Park and The Shard.

There is no type of building that we have not been involved with, and no degree of complexity that we have not been able to unravel!

Lineline can provide the following to your project:

General Information Manuals Building Fabric Manuals Mechanical Services Manuals Electrical Services Manuals Building User Guides Home User Guides Health & Safety Files CIBSE Log Books Regulation 38 Fire Safety Information BREEAM Building User Guides Documentation Hand-over Management

A particular project may not require all of the above, and we often only provide a selection of different elements.

Each end user (your client) requires a slightly different approach, with some being very prescriptive about presentation.

We have created (and prefer to use) our own templates over the years, but can accommodate most requests!

All of our documentation is designed in such a way that it can be presented in both hard and electronic formats.

Our Clients

We are proud to have worked on a wide variety of clients on an increasingly varied portfolio of projects.

Our reputation for high quality at reasonable cost has led to Linelive being the O&M contractor of choice for many main contractors, with a high level of repeat business.

From a stand-alone house to highly complex industrial sites, Linelive is an invaluable team member for your project.

Just a few of the contractors that Linelive has worked with:



How We Work – ‘The Process’

1

Your construction project has an O&M requirement, but you don't know where to start, what to do and you don't have the time or resources to spare.

2

Contact Linelive Ltd on 01732 764147, visit www.linelive.co.uk or email mark@linelive.co.uk to discuss what you need.

We will aim to get a quote back to you within 24 - 48 hours

3

Once our quote has been accepted, Linelive staff contact all those involved with the project to request the required information and documentation.

4

Our progress is recorded in a simple to use 'O&M Tracker' which is sent to site at regular intervals.

5

Draft copies are issued electronically before the project is completed so that the review process can commence.

6

Once the review process has been completed and the manuals produced, they are delivered to your chosen address for you to pass on to your client.

What We Need To Make A Quote

In order to provide you with an accurate and competitive quote for our services, Livelive requires as much of the following as possible:

- A copy of the project A37 Document (or similar document) that details the O&M requirements for the project. E.g. - format, number of copies etc.
- A brief description of the project.
- General floor plans and elevations.
- A list of works packages.
- For Mechanical and Electrical Services manuals we will also require a copy of the M&E Specification and Building Services Schematic drawings
- A time-frame and details of any phased handovers and/or practical completion. (Ideally we would like to be appointed as close to the start of the project as possible)

Unlike some of our competitors, Livelive DOES NOT price according to the total value of the project.

Every project requires a bespoke quotation.

By using as much of the information above as possible, we can ensure that our price is accurate, competitive and fair.

LineLive

Technical Documentation

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